

December 4, 2002

Secretary  
Federal Communications Commission  
445 12<sup>th</sup> St. SW  
Washington, DC 20554

RE: 02-285, Modification of Section 90.20 (c) of the Commission's Rules  
to Permit Use of Any Certified Public Safety Frequency Coordinator for  
Channels below 470 MHz

Gentlemen:

I would like to point out the Industrial/Business Pool and the great success there has been in allowing multiple coordinators to coordinate within it, improved customer service is readily noticeable. Coordinators are required to compete for customer business via new and more efficient ways of submitting coordination requests as well as making the coordination process more economical for the end user.

Reiterating this point I would like to point out ITA's electronic process for submitting coordination requests. They have streamlined the process of filing 601 forms. Reduced the costs of submitting licensing. And improved customer service for this process. This process is driven by its need to be competitive.

The Public Safety Pool remains archaic to license Public Safety Departments in because of the coordination structure. The current coordination process can take several months depending on which coordinators have to be contacted. Cost significantly more than the Industrial/Business Pool. And with its current structure there is no need for the coordinators to become competitive. I urge you to permit use of any certified public safety frequency coordinator for channels below 470 MHz

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